



Make a Payment Online or by Text

We're making things easier! Make a payment to your loans from any external account. It's easy as a text message or through the PlusLive website and mobile app.

SETTING UP YOUR ACCOUNT

1. RECEIVE A TEXT MESSAGE



2. VERIFY YOUR ACCOUNT

Plus Credit Union

Account Lookup

Account #

Date of Birth MM-DD-YYYY

Find Account

3. CREATE YOUR 4 DIGIT PIN

Plus Credit Union

Please verify the date of birth of the primary account holder.

Date of Birth MM-DD-YYYY

Please Set A 4 Digit Pin

Verify Your 4 Digit Pin

Submit

4. ADD YOUR PREFERRED PAYMENT METHOD

Plus Credit Union

PAYMENT METHODS HISTORY

Payment Methods

**** 4747 DEFAULT

ADD NEW CARD

ADD NEW BANK ACCOUNT

MARCA LOGOS: MASTERCARD, VISA, DISCOVER

What you should know:

- You will receive a text message informing you of the amount due on your loan. You will be able to review your payment options or you will be able to opt out of our text message service by texting "STOP". The link will take you to a portal where you will be asked to verify your account with your account number and date of birth.
- When you verify your account for the first time you will have to setup the following:
 - 4 digit pin:** once you have entered your account number and date of birth, it will prompt you to create a 4 digit pin. Store this information in a secure place as you will need this pin number to verify future payments.
 - Preferred method of payment:** to make a payment you will have to add your preferred form of payment in the portal. You can do this by selecting ADD NEW DEBIT CARD or ADD NEW BANK ACCOUNT which will prompt a secure website for you to input your information. If done correctly, there will be a message stating 'Payment Method Success' and you will be redirected to the payment portal.
- Once your account has been successfully verified, you will be directed to the payment portal where you'll be able to see all of your loans and select your preferred payment method.

Member Benefits:

- Transaction fee is only \$4.99 for ACH and \$5.99 for Visa, MasterCard and Discover
- Encrypted information guarantees your information is secure
- Convenient ways to pay from an external account: text, website, online/mobile banking
- Payments accepted from checking accounts, savings accounts and debit cards

Michael Logout

Plus Credit Union

PAYMENT METHODS HISTORY

Make a Payment

PAYMENT AMOUNT \$307.44

CONVENIENCE FEE \$5.99

METHOD ****4747

MAKE PAYMENT NOW

Loan Information

ACCOUNT #	219136247-682
MINIMUM DUE	\$307.44
DUE DATE	January 17, 2022
BALANCE	\$22,316.11



Frequently Asked Questions

- **Can I make a payment on my loans through my online and mobile banking account?**

Log in to your online and mobile account using your smartphone, tablet or desktop and select 'Make a Payment' from the menu bar located on the left. This will take you to the payment portal where you will have to verify your account.

- **If I opt out of receiving text messages will I still be able to pay my loans online?**

Yes, you will have to access the payment portal through our website or online and mobile banking. However, you will not receive any text notifications regarding payment reminders and will not be able to make a payment via text message.

- **How can I pay my account via text message?**

Once you receive a text reminder, you respond "Pay" to the same text. You will be asked to enter your pin to verify your account, once you have completed this process your payment will be complete and you should receive a confirmation text.

- **How do I know the text message is really coming from Plus Credit Union?**

All text messages related to Message Pay will come from 702-819-0509. If a request for payment or information is received from a different phone number, please contact Plus Credit Union direct at 702-871-4746 to verify further.

